

## CONDITIONS

STEPS CONSISTENT WITH THE OPERATING SCHEDULE
All duties will be conducted in a manner suitable not to undermine the objectives of the Licensing Act 2003
All staff employed will go through in house alcohol in house training
The licence holder will ensure a high definition, colour HD CCTV camera system is installed, operational and recording whilst the premises is open to public. The system must permit the identification of individuals in all lighting conditions.
CCTV must cover all the areas that the public have access to including the entrance, exit and pavement area immediately outside the premises.
CCTV system images must be securely stored, display an accurate date/stamp and retained for a minimum of 31 days.
The licence holder will ensure that there is always a member of staff trained and available to download images/footage immediately or an agreed timescale if requested by the Police or the Licensing Authority.
The licence holder shall take reasonable steps to prevent public nuisance being caused by customers outside the premises by displaying prominent Quiet notices requesting customers to respect the needs of local residents.
A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for 12 months from the date of the incident and produced to an Officer from a responsible authority upon request.
The premises will be kept clean and clear of obstruction for customers.
CCTV will be installed inside and outside - to operate throughout the operating hours.
Posters informing the customers about importance of leaving quietly in the late hours of the evening and observing noise levels will be placed at entrance door and walls within the premises.
Staff will be trained to be aware of underage purchasing.
Challenge 25 Posters will be displayed – “no proper ID, no sale” policy.
A refusals book will be kept and placed behind the counter.